How to Make an Environmental Complaint

This leaflet explains who you should contact and what you can do to help resolve environmental problems

A. Who to Contact
B. What to Say and Do
C. Directory of Relevant Agencies

SEE SOMETHING? SAY SOMETHING!
Step One

Contact the Person or Business Directly

In many cases, it will be possible to resolve an environmental problem by contacting the person or business that you think is causing the problem directly. If you would prefer not to take this option, please move on to Step Two.

If you do contact the person or business directly, it is best to decide before you make contact what outcome you would like to see. Then contact them directly, by phone or in writing and outline the issue that needs to be resolved, how you would like to see it resolved and agree a timescale for this to be achieved.

Some areas, like

- wildlife & habitat protection,
- workplace health & safety, and
- public health

are the responsibility of specific public bodies. Contact details for these public bodies and information on the issues they are responsible for can be found at the back of this leaflet.

Rather than go through this complaints process you have the option of bringing your own actions under many sections of environmental law. ENFO has produced a leaflet, “Citizen’s Role as Enforcer of Environmental & Planning Law”, which explains this. ENFO can be reached on LoCall 1890 200 191 or www.enfo.ie.
Step Two

Contact the Local Authority

If the first step in the process has not produced a satisfactory result, please contact your local authority except where your concern is about a business with an EPA licence.

The EPA licences large industry or large waste management facilities such as landfills. In this case, please move to Step Three.

So, where the problem relates to matters like littering, backyard burning, water pollution, noise, dust and smells you should be contacting the local authority, unless the business has an EPA licence.

Step Three

Contact the Environmental Protection Agency (EPA)

If you’ve been dealing with an EPA licensed site and the problem has not been resolved then you should contact the EPA.

Also, in cases where a local authority has investigated your complaint and the problem persists, please contact the EPA. The EPA will then investigate the issue and resolve it where possible.

It is important to note that the EPA will not become involved in investigating an issue that should be resolved by a local authority, until the relevant local authority has been given an opportunity to investigate and resolve the issue.
When you are seeking to resolve an environmental problem, whether you are at Step 1, 2 or 3, keep the following things in mind.

**Keep a record**
If you have chosen to get in contact by phone, it is good practice to take note of the date and time of the call, the name of the person you spoke to, the main points of the conversation, what actions have been undertaken by the person contacted and by yourself. Where further calls are made the same information should be taken and retained.

**Details are important**
Give as much detail as possible –
Who? What? When? Where?!!

**Follow up**
You may wish to follow up any phone calls in writing or by e-mail. If so, make sure you keep a copy of any correspondence. This information may be useful in later steps of the process.

**On-line form**
You can also use the Environmental Complaint Form available on the local authority’s or EPA website and also at the local authority or EPA offices. Contact details, including website addresses, for all local authorities and the EPA can be found at the back of this leaflet. Again, please remember to keep a copy of all correspondence.
Keeping abreast of progress

When you make a complaint, you will be told how your complaint will be dealt with. Some problems can be resolved quickly. However, some environmental problems by their nature can take a considerable amount of time to resolve. If you would like to hear more about progress on your complaint, please contact the relevant local authority or EPA office where you lodged your complaint.

Confidentiality

To progress its investigation the local authority or the EPA will, in many cases, need to be able to contact you for further information or assistance.

You will be encouraged to give your name and contact details, as investigating anonymous complaints can be very difficult. You can request that your name and contact details be kept confidential.

In order to maintain a complete public record of activities relating to an EPA licensed facility/site, it is normal practice that complaint details about licensed facilities are put on public file. Again, you can request that your name and contact details be kept confidential in which case your name and details will be withheld from the public file.

Please note that information submitted to public bodies is subject to the provisions of the Freedom of Information Acts 1997 and 2003.

Your role as a witness

Finally, in some instances it may be necessary that a court action be taken to resolve a problem. If this is the case you may be asked to act as a witness and to give sworn testimony.
### Local Authorities

**Environmental Complaints**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Carlow County Council</strong></td>
<td>Tel +353 59 9136282, +353 59 9136281, +353 59 9136222, +353 59 9136226</td>
</tr>
<tr>
<td></td>
<td>Fax +353 59 9138098</td>
</tr>
<tr>
<td></td>
<td>Email <a href="mailto:enviro@carlowcoco.ie">enviro@carlowcoco.ie</a></td>
</tr>
<tr>
<td></td>
<td>Website <a href="http://www.carlow.ie">www.carlow.ie</a></td>
</tr>
<tr>
<td><strong>Carlow County Council</strong></td>
<td>Litter Hotline 1800 308 208</td>
</tr>
<tr>
<td><strong>Clare County Council</strong></td>
<td>Tel +353 65 6846331</td>
</tr>
<tr>
<td></td>
<td>Out of Hours 1800 606 706</td>
</tr>
<tr>
<td></td>
<td>Fax +353 65 6846444</td>
</tr>
<tr>
<td></td>
<td>Email <a href="mailto:enviroff@clarecoco.ie">enviroff@clarecoco.ie</a></td>
</tr>
<tr>
<td></td>
<td>Website <a href="http://www.clare.ie">www.clare.ie</a></td>
</tr>
<tr>
<td><strong>Cork City Council</strong></td>
<td>Tel +353 21 4966222, +353 21 4924054</td>
</tr>
<tr>
<td></td>
<td>Fax +353 21 4966222, +353 21 4924054</td>
</tr>
<tr>
<td></td>
<td>Email <a href="mailto:environment@corkcity.ie">environment@corkcity.ie</a></td>
</tr>
<tr>
<td></td>
<td>Website <a href="http://www.corkcity.ie">www.corkcity.ie</a></td>
</tr>
<tr>
<td><strong>Cork County Council</strong></td>
<td>Tel +353 21 4532700</td>
</tr>
<tr>
<td></td>
<td>Out of Hours +353 21 4821433</td>
</tr>
<tr>
<td></td>
<td>Fax +353 21 4532727</td>
</tr>
<tr>
<td></td>
<td>Email <a href="mailto:environmental.complaints@corkcoco.ie">environmental.complaints@corkcoco.ie</a></td>
</tr>
<tr>
<td></td>
<td>Website <a href="http://www.corkcoco.ie">www.corkcoco.ie</a></td>
</tr>
<tr>
<td><strong>Donegal County Council</strong></td>
<td>Tel +353 74 9172222</td>
</tr>
<tr>
<td></td>
<td>Fax +353 74 9141205</td>
</tr>
<tr>
<td></td>
<td>Email <a href="mailto:environment@donegalcoco.ie">environment@donegalcoco.ie</a></td>
</tr>
<tr>
<td></td>
<td>Website <a href="http://www.donegalcoco.ie">www.donegalcoco.ie</a></td>
</tr>
<tr>
<td><strong>Dublin City Council</strong></td>
<td>Tel +353 1 2222222</td>
</tr>
<tr>
<td></td>
<td>Email <a href="mailto:info@dublincity.ie">info@dublincity.ie</a></td>
</tr>
<tr>
<td></td>
<td>Website <a href="http://www.dublincity.ie">www.dublincity.ie</a></td>
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</tbody>
</table>
Environmental Complaints Coordinator
Enforcement Section
Environmental Services Department
Dún Laoghaire Rathdown County Council
County Hall, Marine Road
Dún Laoghaire, Co Dublin
Tel +353 1 2047954
Out of Hours +353 1 6778844
Fax +353 1 2300125
Email wasteenforcement@drlcoco.ie
Website www.dlrccoco.ie
Litter Hotline 1800 403 503

Administrative Officer
Enforcement Section
Environmental Complaints Coordinator
Enforcement Section
Galway City Council
City Hall, College Road
Galway
Tel +353 91 536563
+353 91 536595 Helpline
Fax +353 91 568146
Email environment@galwaycity.ie
Website www.galwaycity.ie

Environmental Complaints Coordinator
Environment Section
Galway County Council
Áras an Chontae
Prospect Hill, Galway
Tel +353 91 509302
Out of Hours +353 91 585555
Fax +353 91 509033
Email environ@galwaycoco.ie
Website www.galway.ie

Administrative Officer
Environment Section
Galway County Council
County Buildings
Rathass, Tralee, Co Kerry
Tel +353 66 7183562
Litter Complaints
+353 66 7162000 Waste & Pollution Complaints
Fax +353 66 7120927
Email environ@kerrycoco.ie
Website www.kerrycoco.ie
Litter Hotline 1800 326 228

Administrative Officer
Environment Section
Kildare County Council
Áras Chill Dara
Devoy Park, Naas
Co Kildare
Tel +353 45 980588
Out of Hours 1890 500 333
Fax +353 45 980587
Email environ@kildarecoco.ie
Website www.kildare.ie
Litter Hotline 1800 243 143

Environmental Complaints Coordinator
Environment Section
Kilkenny County Council
County Hall, John Street
Kilkenny City
Tel +353 56 7794470
Out of Hours 1850 200 156
Fax +353 56 7794004
Email environment@kilkennycoco.ie
Website www.kilkennycoco.ie
Litter Hotline 1800 200 156

Administrative Officer
Environment Section
Laois County Council
Áras an Chontae
JFL Avenue, Portlaoise
Co Laois
Tel +353 57 8674318
Fax +353 57 8674382
Email environmentadmin@laoiscoco.ie
Website www.laois.ie
Litter Hotline 1800 32 32 30

Environmental Complaints Coordinator
Leitrim County Council
Áras an Chontae
Carrick on Shannon
Co Leitrim
Tel 1890 205205
Fax +353 71 9621982
Email environmentalcomplaints@leitrimcoco.ie
Website www.leitrimcoco.ie
Litter Hotline 1890 205 205
Local Authorities contd

Administrative Officer  
Environment Department
Limerick City Council  
City Hall, Merchant’s Quay  
Limerick  
Tel +353 61 407190  
Out of Hours +353 61 417833  
Fax +353 61 418345  
Email environ@limerickcity.ie  
Website www.limerick.ie  
Litter Hotline 1800 216 816

Administrative Officer  
Environment Section
Limerick County Council  
Floor 3 County Hall  
Dooradoyle  
Co Limerick  
Tel +353 61 496264  
Fax +353 61 496008  
Email environ@limerickcoco.ie  
Website www.limerickcoco.ie  
Litter Hotline 1800 201 151

Environmental Complaints  
Coordinator
Longford County Council  
Áras an Chontae  
Great Water Street, Longford County Longford  
Tel +353 43 43468  
1850 434 450  
Fax +353 43 43439  
Email environmental.complaints@longfordcoco.ie  
Website www.longfordcoco.ie  
Hotline 1850 434 450

Senior Staff Officer  
Environment Section
Louth County Council  
County Hall  
Millennium Centre  
Dundalk, Co Louth  
Tel +353 42 9353130  
Out of Hours +353 42 9353457  
Fax +353 42 9353196  
Email environment@louthcoco.ie  
Website www.louthcoco.ie  
Litter Line 1800 202 606

Environmental Complaints Officer
Mayo County Council  
Áras an Chontae  
Castlebar, Co Mayo  
Tel +353 94 9024444 Ext 7442  
Fax +353 94 9028445  
Email envcomplaints@mayococo.ie  
Website www.mayococo.ie  
Litter Hotline 1800 400 256

Senior Executive Officer  
Environment Section
Meath County Council  
County Hall, Navan, Co Meath  
Tel +353 46 9097204  
+353 46 9097205  
+353 46 9097206  
+353 46 9097207  
Out of Hours 1890 445 335  
Fax +353 46 9097001  
Email environment@meathcoco.ie  
Website www.meath.ie  
Litter Hotline 1890 228 466

Administration Officer  
Environment
Monaghan County Council  
The Glen, Monaghan  
Co Monaghan  
Tel +353 47 30592  
Fax +353 47 82739  
Email environ@monaghancoco.ie  
Website www.monaghan.ie  
Litter Hotline 1800 200 014
<table>
<thead>
<tr>
<th>Administrative Officer</th>
<th>Environmental Complaints Coordinator</th>
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<tbody>
<tr>
<td><strong>North Tipperary County Council</strong></td>
<td><strong>Roscommon County Council</strong></td>
</tr>
<tr>
<td>Civic Offices, Limerick Road Nenagh, Co Tipperary</td>
<td>Roscommon West Business Park Circular Road Roscommon</td>
</tr>
<tr>
<td>Tel +353 67 44786</td>
<td>Tel +353 90 6637261</td>
</tr>
<tr>
<td>Fax +353 67 32260</td>
<td>Fax +353 90 6634443</td>
</tr>
<tr>
<td>Email <a href="mailto:environment@northtippcco.ie">environment@northtippcco.ie</a></td>
<td>Email <a href="mailto:environment@roscommoncoco.ie">environment@roscommoncoco.ie</a></td>
</tr>
<tr>
<td>Website <a href="http://www.tipperarynorth.ie">www.tipperarynorth.ie</a></td>
<td>Website <a href="http://www.roscommoncoco.ie">www.roscommoncoco.ie</a></td>
</tr>
<tr>
<td>Litter Hotline 1800 250 350</td>
<td>Litter Hotline 1850 548 837</td>
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<tr>
<th>Environmental Services</th>
<th><strong>South Tipperary County Council</strong></th>
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<tr>
<td><strong>Offaly County Council</strong></td>
<td><strong>Old Museum</strong></td>
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<tr>
<td>Áras an Chontae Tullamore, Co Offaly</td>
<td>Parnell Street, Clonmel Co Tipperary</td>
</tr>
<tr>
<td>Tel +353 57 9346895</td>
<td>Tel +353 52 34455</td>
</tr>
<tr>
<td>+353 57 9346800</td>
<td>Out of Hours 1800 202 627</td>
</tr>
<tr>
<td><strong>Out of Hours</strong> 1890 750 750</td>
<td>Fax +353 52 34391</td>
</tr>
<tr>
<td>Fax +353 57 9329230</td>
<td>Email <a href="mailto:environ@southtippcoco.ie">environ@southtippcoco.ie</a></td>
</tr>
<tr>
<td>Email <a href="mailto:environment@offalycoco.ie">environment@offalycoco.ie</a></td>
<td>Website <a href="http://www.southtippcoco.ie">www.southtippcoco.ie</a></td>
</tr>
<tr>
<td>Website <a href="http://www.offaly.ie">www.offaly.ie</a></td>
<td>Litter Hotline 1800 202 627</td>
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<tr>
<th>Environmental Services</th>
<th><strong>Waterford City Council</strong></th>
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<tr>
<td><strong>Sligo County Council</strong></td>
<td><strong>Wallace House</strong>, Maritana Gate Canada Street, Waterford</td>
</tr>
<tr>
<td>Unit 9 Cleveragh Business Park Sligo</td>
<td>Tel +353 51 849720</td>
</tr>
<tr>
<td>Tel +353 71 9111902</td>
<td>Out of Hours +353 51 875555</td>
</tr>
<tr>
<td>Fax +353 71 9111924</td>
<td>Fax +353 51 849530</td>
</tr>
<tr>
<td>Email <a href="mailto:enviro@sligococo.ie">enviro@sligococo.ie</a></td>
<td>Email <a href="mailto:environservices@waterfordcity.ie">environservices@waterfordcity.ie</a></td>
</tr>
<tr>
<td>Website <a href="http://www.sligococo.ie">www.sligococo.ie</a></td>
<td>Website <a href="http://www.waterfordcity.ie">www.waterfordcity.ie</a></td>
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<tr>
<th>Environmental Services</th>
<th><strong>Westmeath County Council</strong></th>
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<tbody>
<tr>
<td><strong>Administrative Officer</strong></td>
<td><strong>Senior Engineer</strong></td>
</tr>
<tr>
<td><strong>Environmental Complaints Coordinator</strong></td>
<td><strong>Environment Section</strong></td>
</tr>
<tr>
<td><strong>South Dublin County Council</strong></td>
<td><strong>Waterford County Council</strong></td>
</tr>
<tr>
<td><strong>County Hall</strong>, Town Centre Tallaght, Dublin 24</td>
<td>Civic Offices Dungarvan, Co Waterford</td>
</tr>
<tr>
<td>Tel +353 1 4149000</td>
<td>Tel +353 58 22000</td>
</tr>
<tr>
<td>Fax +353 1 4149261</td>
<td>+353 58 21113</td>
</tr>
<tr>
<td>+353 1 4149101</td>
<td>Out of Hours +353 58 22000</td>
</tr>
<tr>
<td>Email <a href="mailto:ccounter@sdublincoco.ie">ccounter@sdublincoco.ie</a></td>
<td>Fax +353 58 20889</td>
</tr>
<tr>
<td>Website <a href="http://www.southdublin.ie">www.southdublin.ie</a></td>
<td>Email <a href="mailto:environmentalcomplaints@waterfordcoco.ie">environmentalcomplaints@waterfordcoco.ie</a></td>
</tr>
<tr>
<td><strong>Website</strong> <a href="http://www.southdublin.ie">www.southdublin.ie</a></td>
<td>Website <a href="http://www.waterfordcoco.ie">www.waterfordcoco.ie</a></td>
</tr>
<tr>
<td><strong>Litter Hotline</strong> 1890 320 005</td>
<td>Litter Hotline 1800 201 501</td>
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</tbody>
</table>
Members of the public can report large scale illegal dumping via a 24 hour local telephone number 1850 365 121. This confidential telephone service is designed to encourage reporting of large scale illegal dumping of waste or of abandoned illegal dumps. Local authorities, An Garda Síochána and the EPA will follow up on the information provided by the public, as appropriate.

Environmental Complaints Coordinator
Environment Enforcement
**Wexford County Council**
County Hall
Wexford
**Tel** 1800 767 848
+353 53 9176619
**Out of Hours** 1890 666 777
**Fax** +353 53 9147748
**Email** environment.enforcement@wexfordcoco.ie
**Website** www.wexford.ie

Senior Executive Officer
Water & Environmental Services Section
**Wicklow County Council**
County Buildings
Wicklow Town
**Tel** +353 404 20296
**Fax** +353 404 67792
**Email** envserv@wicklowcoco.ie
**Website** www.wicklow.ie
**Litter Hotline** 1890 548 837
EPA Regional Inspectorates

Members of the public who wish to make a complaint to the EPA under Part A, Step Three of this leaflet should complete the relevant complaint form on the EPA website, www.epa.ie.

Headquarters
Environmental Protection Agency
PO Box 3000
Johnstown Castle Estate
Wexford, Co Wexford
Tel +353 53 9160600
LoCall 1890 33 55 99
Fax +353 53 9160699
Email info@epa.ie
Website www.epa.ie

Environmental Protection Agency
Inniscarra, Co Cork
Tel +353 21 4875540
LoCall 1890 33 55 99
Fax +353 21 4875545
Email info@epa.ie
Website www.epa.ie

Environmental Protection Agency
John Moore Road
Castlebar, Co Mayo
Tel +353 94 9048400
LoCall 1890 33 55 99
Fax +353 94 9048499
Email info@epa.ie
Website www.epa.ie

Environmental Protection Agency
Seville Lodge,
Callan Road,
Kilkenny, Co Kilkenny
Tel +353 56 7796700
Fax +353 56 7796798

Environmental Protection Agency
The Glen, Monaghan,
Co Monaghan
Tel +353 47 77600
Fax +353 47 84987

OEE Public Authority Enforcement
Environmental Complaints Unit
Office of Environmental Enforcement
Environmental Protection Agency
PO Box 3000
Johnstown Castle Estate
Co Wexford
Tel +353 53 9160600
LoCall 1890 33 55 99
Fax +353 53 9160699
Email info@epa.ie
Website www.epa.ie

ENFO
ENFO is the environmental information service of the Department of the Environment, Heritage and Local Government.

ENFO
17 St Andrew Street
Dublin 2
Tel 1890 200 191
Fax +353 1 8882001
Email info@enfo.ie
Website www.enfo.ie

Health Service Executive

The Health Service Executive (HSE) is responsible for dealing with complaints about public health matters. If you have a concern about impacts of an activity or incident on your own health, the health of your family or the health of the wider community, contact the Health Services Executive so that public health issues can be investigated.

Health Service Executive (HSE) Head Office
Oak House
Millennium Park
Naas, Co Kildare
Tel +353 45 880400
Fax 1890 200 893
Website www.hse.ie
Regional Fisheries Boards

The Regional Fisheries Boards are statutory bodies mainly responsible for aquatic life forms and the fish habitat.

They investigate complaints about fish kills and water pollution matters, including pollution arising from Local Authority Works and are also interested in any activity that impacts on waters such as dredging, gravel removal, bridge construction etc.

Central Fisheries Board
Swords Business Campus
Swords, Co Dublin
Tel +353 1 8842600
Fax +353 1 8360060
Email info@cfb.ie
Website www.cfb.ie

Northern Regional Fisheries Board
Station Road, Ballyshannon
Co Donegal
Tel +353 71 9851435
Fax +353 71 9851815
Email info@nrfb.ie
Website www.nrfb.ie

North Western Regional Fisheries Board
Ardnaree House
Abbey Street
Ballina, Co Mayo
Tel +353 96 9022788
Fax +353 96 9070543
Email info@nwrfb.com
Website www.northwestfisheries.ie

Shannon Regional Fisheries Board
Ashbourne Business Park
Dock Road
Limerick
Tel +353 61 300238
Fax +353 61 300308
Email info@shrfb.com
Website www.shannon-fishery-board.ie

Southern Regional Fisheries Board
Epworth, Anglesea Street
Clonmel
Co Tipperary
Tel +353 52 80055
Fax +353 52 23971
Email enquiries@srfb.ie
Website www.srfb.ie

South Western Regional Fisheries Board
Sunnyside House
Macroom, Co Cork
Tel +353 26 41222
Fax +353 26 41223
Email swrfb@swrfb.ie
Website www.swrfb.com

Western Regional Fisheries Board
The Weir Lodge
Earl’s Island
Galway
Tel +353 91 563110
Fax +353 91 566335
Email info@wrfb.ie
Website www.wrfb.ie

Eastern Regional Fisheries Board
15A Main Street
Blackrock, Co Dublin
Tel +353 1 2787022
Fax +353 1 2787025
Email info@erfb.ie
Website www.fishingireland.net
The National Parks and Wildlife Service, part of the Department of Environment, Heritage & Local Government is responsible for investigating complaints about wildlife and habitat protection matters.

National Parks & Wildlife Service
7 Ely Place
Dublin 2
Tel +353 1 8882000
Fax +353 1 8883272
Email natureconservation@environ.ie
Website www.npws.ie

An Garda Síochána
An Garda Síochána should be contacted where you have concerns that a criminal offence has been committed.

Health & Safety Authority
The Health & Safety Authority is responsible for securing health and safety at work.

An Garda Síochána
The Metropolitan Building
James Joyce Street
Dublin 1
Tel 1890 289 389
Fax +353 1 6147020
Email wcu@hsa.ie
Website www.hsa.ie

Health & Safety Authority
The Health & Safety Authority is responsible for securing health and safety at work.

Food Safety Authority of Ireland
The Food Safety Authority of Ireland aims to protect consumers’ health and consumers’ interests by ensuring that food consumed, distributed, marketed or produced in the state meets the highest standards of food safety and hygiene.

Food Safety Authority of Ireland
Abbey Court
Lower Abbey Street
Dublin 1
Tel +353 1 8171300
Fax +353 1 8171301
Email info@fsai.ie
Website www.fsai.ie
The Radiological Protection Institute of Ireland (RPII) is the national organisation with regulatory, monitoring and advisory responsibilities concerning ionising radiation and radioactive contamination in the environment.

Radiological Protection Institute of Ireland
3 Clonskeagh Square
Clonskeagh Road
Dublin 14
Tel +353 1 2697766
Fax +353 1 2697437
Email rpii@rpii.ie
Website www.rpii.ie

The Department of Agriculture and Food is responsible for overseeing single-farm payments to farmers, which are subject to cross-compliance with environmental directives. The Department carries out inspections to meet EU requirements and arrangements for cross reporting with other control authorities are being put in place.

Department of Agriculture & Food
Agriculture House
Kildare Street
Dublin 2
Tel +353 1 6072000
Local 1890 200 510
Email info@agriculture.gov.ie
Website www.agriculture.gov.ie

The European Commission is responsible for ensuring that Community law is applied properly in the Member States.

Anyone may lodge a complaint with the Commission against a Member State about any measure (law, regulation or administrative action) or practice, which they consider incompatible with a provision or a principle of Community law. It may be appropriate before contacting the European Commission to first ensure that the National Authorities are sufficiently informed about and given an opportunity to respond to a potentially unsatisfactory situation complained about. Standard complaint forms are available on the website of the European Commission www.ec.europa.eu

Alternatively, a complaint may also be sent by ordinary letter. Such complaints should be sent to the following address:

Commission of the European Communities
(for the attention of the Secretary-General)
B-1049 Brussels
Belgium
Produced through the Environmental Enforcement Network by the Environmental Protection Agency, County and City Managers Association and the Department of Environment, Heritage & Local Government.