

Site Visit Report



Under the *European Union (Drinking Water) Regulations 2023*, the Environmental Protection Agency (EPA) is the supervisory authority in relation to Uisce Éireann and its role in the provision of public drinking water supplies. This audit was carried out to assess the performance of Uisce Éireann in providing clean and wholesome water to the public water supply named below.

The audit process is a sample of the performance of a water treatment plant and public water supply on a given date.

Water Supply Zone

Name of Installation	Inishowen East
Organisation	Uisce Éireann
Scheme Code	0600PUB1022
County	Donegal
Site Visit Reference No.	SV30674

Report Detail

Issue Date	10/01/2025
Prepared By	Elaine Greenan

Site Visit Detail

Date Of Inspection	27/11/2024	Announced	Yes
Time In	13:05	Time Out	13:40
EPA Inspector(s)	Elaine Greenan		
Additional Visitors			
Company Personnel	Uisce Éireann: Yvonne McMonagle, Fionnuala Bonner. Donegal County Council (working in partnership with Uisce Éireann): Diarmuid Feeney.		

> Summary of Key Findings

1. The audit found that the Inishowen East water treatment plant was operating and performing well in providing clean and wholesome water to the public supply.

> Introduction

The Inishowen East Public Water Supply (PWS) produces approximately 1,264.0 m³/d of water serving a population of 3,327 (EDEN 2024). The audit focused on the chlorine disinfection system at Inishowen East PWS.

> Supply Zones Areas Inspected

This audit assessed the chlorination disinfection system at Inishowen East PWS.



1. Disinfection Audits 2024

		Answer
1.1	Is chlorination used for primary disinfection?	Yes
		Answer
1.2	Did Uisce Éireann confirm the type of chlorine disinfectant in use?	Yes
	Comment	
	10% Sodium Hypochlorite	
		Answer
1.3	Are there duty and standby chlorine dosing pumps in place?	Yes
		Answer
1.4	Is there automatic switchover in the event of failure of one of the chlorine dosing pumps?	Yes
		Answer
1.5	Is the chlorine dosing rate flow proportional?	Yes
		Answer
1.6	Is there a continuous residual chlorine monitor, with alarm, to verify chlorine dosing is taking place at the target level?	Yes
		Answer
1.7	Is there a continuous residual chlorine monitor, with alarm, at a suitable sample location after contact time has been completed?	Yes
		Answer
1.8	Can data trends from the online residual monitor be viewed on site?	Yes
		Answer
1.9	Are there low and high chlorine alarm settings on each chlorine monitor?	Yes

		Answer
1.10	Is there a documented alarm response procedure for responding to chlorine alarms?	Yes
		Answer
1.11	Have staff been trained on the chlorine alarm response procedure?	Yes
		Answer
1.12	Are chlorine alarms dialled out via a cascade system to allow a timely response by plant operators?	Yes
		Answer
1.13	Is there automatic shutdown of the supply in the event of the chlorine level dropping below the low level or rising above the high chlorine alarm setting?	Yes
		Answer
1.14	Are service due / monitoring instrument calibration dates for the chlorine monitors within date?	Yes
		Answer
1.15	Is the site specific target contact time being achieved?	Yes
		Answer
1.16	Is the minimum effective contact time of 15 mg. min/l being achieved?	Yes
		Answer
1.17	Is the residual chlorine level ≥ 0.1 mg/l at the extremity of the distribution network?	Yes
		Answer
1.18	Is monitoring of network residual chlorine undertaken several times per week?	Yes

Recommendations

Subject	Audit Recommendations	Due Date	10/02/2025
Action Text	<p>Uisce Éireann is responsible for ensuring a clean and wholesome supply of drinking water and should implement the following recommendation without delay.</p> <ol style="list-style-type: none">1. Ensure that the disinfection stage continues to be suitably managed and operated at all times. <p>Actions required by Uisce Éireann</p> <p>During the audit, Uisce Éireann representatives were advised of the audit findings and that action must be taken by Uisce Éireann to address the issues raised.</p> <p>Uisce Éireann should submit a report to the EPA on or before 10/02/2025 detailing the actions taken and planned, with timescales, to close out the above recommendations.</p> <p>The EPA advises that the findings and recommendations from this audit report should, where relevant, be addressed at other public water supplies.</p>		